

## **N.A.A.C.P. OAKLAND COUNTY CHAPTER**

28 North Saginaw, Suite 910  
Pontiac, MI 48342  
Phone: (248) 338-6760 Fax: (248) 338-9334  
Contact: Dr. Eugene Rogers, President

### *OFFICE HOURS:*

Monday - Friday, 10 a.m. to 4 p.m.

*SERVICES PROVIDED:* Civil rights action, community education, youth programs, and leadership development.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* Call for appointment or walk-in.

*VOLUNTEERS:* Clerking, filing, answering phones, etc.

*FUNDED BY:* Contributions.

## **NARCOTICS ANONYMOUS HELPLINE**

220 West Nine Mile Road  
Ferndale, MI 48220  
Phone: (248) 543-7200 Fax: (248) 544-0221  
Contact: Eleanor Gillman

### *OFFICE HOURS:*

24-hour phone answering service.

*CLIENT ELIGIBILITY:* Anyone who thinks they may have a drug problem.

*SERVICES PROVIDED:* A self-help support group based on principals of the 12-step fellowship that focuses on recovery from addiction. Abuse of prescription drugs, over-the-counter drugs, and all other drugs. Any of the above could also be abused in conjunction with alcohol.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* Call to get information on support groups meetings nearest to you.

*FUNDED BY:* Donations from members.

*HANDICAPPED ACCESSIBLE:* At some sites.

## **NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN**

699 Prince Street  
Alexandria, VA 22314  
Phone: (703) 274-3900 Fax: (703) 274-2200  
(800) 843-5678

### *OFFICE HOURS:*

Monday - Friday, 9 a.m. to 5 p.m.

*SERVICES PROVIDED:* Provides assistance to parents, children, law enforcement, school and communities in recovering missing children and raising public awareness about ways to help prevent child abduction, molestation, and exploitation.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* 1(800) THE-LOST.

*FUNDED BY:* DOJ/private, 50/50.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* Hotline, 1(800) THE-LOST.

*LANGUAGE SERVICES OFFERED:* All.

## **NATIONAL COUNCIL OF JEWISH WOMEN (NCJW) - Greater Detroit Section**

26400 Lahser Road, Suite 100  
Southfield, MI 48034  
Phone: (248) 355-3300 Fax: (248) 355-9951  
Contact: Linda Bloom

### *OFFICE HOURS:*

Monday - Friday, 9 a.m. to 4:30 p.m.

*CLIENT ELIGIBILITY:* Programs geared to different ages and different needs.

*SERVICES PROVIDED:* Youth assistance; SPACE Rainbow program for ages 4-18; specialized services for seniors; Kosher Meals on Wheels; self-help groups; SPACE Program for widowed, divorced, or separated men, women, and their children; and bereavement groups for those in need.

*CLIENT FEES:* SPACE Programs and Kosher Meals on Wheels are based on ability to pay. NCJW annual membership dues are \$36. Lifetime membership dues are \$350.

*INTAKE PROCEDURES:* Call for information.

*FUNDED BY:* Membership dues, revenue from resale shop, fundraising activities, fees, and donations.

## **NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCY**

16647 Wyoming  
Detroit, MI 48221  
Phone: (313) 341-9891 Fax: (313) 861-0413  
Contact: Benjamin Jones, President/CEO

### *OFFICE HOURS:*

Monday - Friday, 9 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* Residents of tri-county area.

*SERVICES PROVIDED:* Counseling; information and referral; Alcohol Highway Safety Classes; individual, group, and family counseling; speakers bureau; printed educational materials; film library; parenting and child-management skills; substance abuse awareness programs for the general public; adolescent residential services; and monthly seminars dealing with substance-abuse issues.

*CLIENT FEES:* Based on ability to pay.

*INTAKE PROCEDURES:* Call for an appointment.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* None.

*LANGUAGE SERVICES OFFERED:* English, and translators are available.

## **NATIONAL MULTIPLE SCLEROSIS SOCIETY**

### *BRANCH OFFICES:*

#### **Southeastern Region Office**

21311 Civic Center Drive  
Southfield, MI 48076-3911  
Phone: (248) 350-0020 Fax: (248) 350-0029  
Email: infor@mig.msn.org  
Website: www.nationalmssociety.org  
Contact: Patricia McDonald, President

#### **Eastern Region Office**

1312 Sugar Bush Court  
Burton, MI 48509  
Phone: (810) 742-5315 Fax: (810) 742-6504  
Email: bablesk@aol.com

#### **Western Region Office**

2020 Raybrook, S.E., #204  
Grand Rapids, MI 49546-7717  
Phone: (616) 942-5505 Fax: (616) 942-5701  
Email: nmsswm12@aol.com or  
cassandraoev@aol.com

#### **Northern Region Office**

P.O. Box 89  
Acme, MI 49610-0089  
Phone: (231) 938-0411 Fax: (231) 938-0488  
Email: renee.kaufman@mig.msn.org

#### **Upper Peninsula Region Office**

220 West Washington Street, Suite 127  
Marquette, MI 49855  
Phone: (906) 225-6785 Fax: (906) 225-6786  
(906) 225-9211  
(800) 291-2494  
Email: nmssup@aol.com

#### **Central Region Offices**

P.O. Box 215  
Haslett, MI 48840-0215  
Phone: (517) 339-6002 Fax: (517) 339-2949  
Email: mssmic2rl@aol.com  
  
P.O. Box 684  
Portage, MI 49081-0684  
Phone: (269) 324-3940 Fax: (269) 324-3488  
Email: jennifer.balla@mig.nmss.org or  
jballacr@aol.com

### *OFFICE HOURS:*

Monday - Friday, 8:30 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* Michigan residents.

*SERVICES PROVIDED:* Education - information and referrals, publications, website, lending library, and newly diagnosed programming. Wellness programs - self help groups; counseling; MS clinics; family and social support; physical activity programs; and local services. Independence advocacy, employment, equipment assistance, and law days. Also, research and fundraising.

*CLIENT FEES:* None.

*VOLUNTEERS:* Administration, self help groups, assisting with educational programming, and fundraising.

*HANDICAPPED ACCESSIBLE:* Yes.

## **NATIONAL REYE'S SYNDROME FOUNDATION**

426 North Lewis Street  
P.O. Box 829  
Bryan, OH 43506-0829  
Phone: (419) 636-2679 Fax: (419) 636-9897  
Email: [nrsf@reyessyndrome.org](mailto:nrsf@reyessyndrome.org)  
Website: [www.reyessyndrome.org](http://www.reyessyndrome.org)  
Contact: Susan Landversicht

### *OFFICE HOURS:*

Monday - Friday, 8 am. to 5 p.m.

*CLIENT ELIGIBILITY:* No restrictions.

*SERVICES PROVIDED:* Educational material, referral services, research, and support to victims and families affected by Reye's Syndrome. Reye's Syndrome is a deadly disease associated with the use of aspirin-containing products during a viral illness.

*INTAKE PROCEDURES:* Telephone, e-mail, and mail.

*VOLUNTEERS:* Yes, but only with an interest in promoting the awareness of Reye's Syndrome.

*FUNDED BY:* Donations.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* None.

*LANGUAGE SERVICES OFFERED:* English, and brochures available in Spanish.

## **NATIONAL RUNAWAY SWITCHBOARD**

3080 North Lincoln Avenue  
Chicago, IL 60657  
Phone: (800) 621-4000 Fax: (773) 929-5150  
Email: [info@nrscrisisline.org](mailto:info@nrscrisisline.org)  
Website: [www.nrscrisisling.org](http://www.nrscrisisling.org)  
TDD: (800) 621-0394

### *OFFICE HOURS:*

No office hours. The hotline is available 24 hours a day.

*CLIENT ELIGIBILITY:* Youth 21 years of age and younger, and their families.

*SERVICES PROVIDED:* Hotline providing crisis intervention, information, referrals, message delivery, help for shelters, and home free bus program for ages 12-20.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* Call.

*VOLUNTEERS:* 16 years of age and older.

*FUNDED BY:* Department of Health and Human Services.

*HANDICAPPED ACCESSIBLE:* Yes.

*LANGUAGE SERVICES OFFERED:* Access to AT&T Language Line

## **NEW BETHEL OUTREACH MINISTRY**

175 Branch  
Pontiac, MI 48343  
Phone: (248) 333-7010 Fax: (248) 333-0025  
Contact: Felicia Jackson

### *OFFICE HOURS:*

Monday - Friday, 9 a.m. to 5 p.m. The shelter is open 24 hours a day.

*CLIENT ELIGIBILITY:* Homeless women and their children.

*SERVICES PROVIDED:* Emergency shelter referrals.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* Call for more information.

*EMERGENCY SERVICES:* Shelter.

## **NEW DETROIT INC.**

3011 West Grand Boulevard, Suite 1200  
Detroit, MI 48202  
Phone: (313) 664-2000 Fax: (313) 496-2071

### *OFFICE HOURS:*

Monday - Friday, 8:30 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* Serves the tri-county area. Individual programs have specific eligibility requirements.

*SERVICES PROVIDED:* The Detroit area's urban coalition of businesses, civic, education, and religious leaders that is aimed at improving the social and economic conditions of Blacks, other minorities, the poor, and disadvantaged. Acts as a catalyst enabler to advocate for necessary social change.

*CLIENT FEES:* None.

*INTAKE PROCEDURES:* Call for information.

*FUNDED BY:* Urban Progress Fund, Community Foundation for Southeastern Michigan, and foundation grants.

## **NEW HORIZONS REHABILITATION SERVICES (fka: New Horizons of Oakland County)**

1814 Pond Run  
Auburn Hills, MI 48326  
Phone: (248) 340-0559 Fax: (248) 340-0689  
Website: [www.newhorizonsrehab.org](http://www.newhorizonsrehab.org)  
TDD: (248) 340-8773  
Contact: Stan A. Gramke

### *OFFICE HOURS:*

Monday - Friday, 8 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* Any person with a disabling condition 16 years and older who needs vocational assistance.

*SERVICES PROVIDED:* Vocational evaluation, job training, job placement, school to work transportation services, and services to persons with a severe and multiple disabilities.

*CLIENT FEES:* Varies according to programs and services.

*INTAKE PROCEDURES:* Agency referrals or call.

*VOLUNTEERS:* Senior adults.

*FUNDED BY:* MORC, school insurance companies, Community Mental Health, Michigan Department of Career Development, private rehabilitation, and private sponsorship.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* None.

*LANGUAGE SERVICES OFFERED:* English, Spanish, and American Sign Language.

## **NEW PASSAGES**

70 Lafayette  
Pontiac, MI 48342  
Phone: (248) 338-7458 Fax: (248) 338-7513  
Website: www.newpassages.org  
TDD: (248) 292-1004  
Contact: Dennis R. Jacobs, Ph.D., CEO

*OTHER LOCATIONS:*

**Community Living**

Bloomfield Home (248) 737-9019  
Bloomfield Township

Dayton Program (248) 813-8445  
Troy

Fox River Home (248) 683-9920  
Waterford

Highland House (248) 335-4904  
Bloomfield

Lancaster House (248) 661-4755  
Farmington Hills

Llewelyn Home (248) 349-3361  
Northville

Log Cabin House (248) 669-6022  
Commerce Township

Melrose Program (248) 559-9245  
Southfield

Michigamme (248) 394-0048  
Clarkston

Rivers Edge Home (248) 684-1981  
Commerce Township

Wildwood (248) 634-4468  
Holly

**Supported Housing**

Castle Sub-Independent Living (248) 681-5608  
Waterford

Gardenia Program (248) 569-4767  
Southfield

Skelton Sub-Independent Living (248) 360-8641  
Commerce Township

**Senior Center**

Our House (248) 668-0922  
Walled Lake

**Crisis Community Living Facility**

Parkway Place (248) 738-8359  
Waterford

Wescott Crescent (248) 426-6898  
Farmington Hills

**Transportation Services**

TransLink (248) 668-0922  
Walled Lake

**Mental Illness**

Shelter Plus Care (248) 338-7458

Additional locations in Bay, Clinton-Eaton-Ingham, Genesee, Macomb, and Washtenaw Counties. Call main number for more information.

*OFFICE HOURS:*

Monday - Friday, 9 a.m. to 5 p.m.

**SERVICES PROVIDED:** Person-Centered Planning - providing person centered planning that assists consumers, on an individual basis, in learning the skills necessary to move to a less restrictive setting.

Self-Determination - to advocate for people who have disabilities to determine their own futures, with appropriate assistance from families and friends.

Advocacy - Dream Weavers, a program developed by New Passages, sees to it that every consumer associated with New Passages has an advocate who will help with person-centered-planning and self-determination, which allows individuals to realize their dreams.

Residential Treatment - with varying degrees of staff support and supervision to meet the health and safety needs of each individual consumer.

Dual Diagnosis Crisis Services - providing psychiatric assessment, individual group therapy, medical stabilization, community reintegration, and discharge planning at Parkway Place in cooperation with Common Ground Sanctuary, Office of Substance Abuse-Oakland County, Oakland County Community Mental Health Authority, and The Counseling Center.

Service Coordination - to assure that people with mental illness get all of the services to which they are entitled and to coordinate those services.

Outpatient Services - offers a wide range of diagnostic and treatment options geared toward meeting the specific mental health needs of individuals. The outpatient mental health clinic is family-focused and provides healthy treatment designed to maximize the client's quality of life and emphasize individual empowerment. The clinic offers counseling for individuals, families, and couples. Services are available for children, adolescents, and adults.

Crisis Residential Treatment - a proactive crisis residential program that decreases inpatient bed days with a hospital diversion program.

Basic Community Living Skills Training - to improve each individual's ability to care for himself or herself within the living, working, and learning environment allowing for integration in and participation with their own communities, neighborhoods and families.

Vocational Skills Training - that will satisfy individuals' needs for personal enjoyment of community recreational resources and activities, and expand their vocational interests.

Job Placement Services - offers a six-week employment-training program through both our clubhouses, to those members who are eligible and interested in working. This program is designed to help and assist members in the preparation and placement of employment positions.

Behavioral Services - developing effective interventions designed to assist consumers with challenging behaviors to lead successful and satisfying lives in the community.

Homeless Outreach - providing homeless individuals with transitional housing and in-home programming.

Substance Abuse - providing psychiatric assessment, individual and group therapy, medical stabilization, community reintegration, and discharge planning at Parkway.

Housing Development - Housing Plus, Inc., a subsidiary of New Passages, develops safe, appropriate and affordable housing through acquisition, new construction and rehabilitation for low-income persons, particularly those with disabilities.

Senior Center - providing services to adults 60 and over who have a diagnosed mental illness. This program offers social activities, events, cognition-building exercises, and community outreach services for this client population, and their caregivers.

*FUNDED BY:* Area Agency on Aging 1-B; Family Independence Agency; Bay/Arenac Community Mental Health; Bay City Housing Commission; Clinton-Eaton-Ingham Community Mental Health; Common Ground Sanctuary; Genesee County Community Development and Mental Health; Macomb County Mental Health; MORC; Michigan Jobs Commission-Rehabilitation Services; Michigan State Department of Community Health; Oakland County Community Mental Health Authority; St. Joseph Mercy Hospital; and Washtenaw County Health Organization.

*HANDICAPPED ACCESSIBLE:* Yes.

## **NORTH OAKLAND FAMILY COUNSELING CENTER, P.C.**

6401 Citation Drive, Suite C

Clarkston, MI 48346

Phone: (248) 620-1019 Fax: (248) 620-1026

Website: [www.family-counselor.net](http://www.family-counselor.net)

Contact: Elise Finch-Sophiea

### **OFFICE HOURS:**

Seven days a week with flexible appointments.

*CLIENT ELIGIBILITY:* 5 years and older.

*SERVICES PROVIDED:* Outpatient mental health counseling and outpatient substance abuse counseling.

*CLIENT FEES:* Negotiable, and most insurance accepted.

*INTAKE PROCEDURES:* Usually within 24 hours.

*FUNDED BY:* Some funding by Oakland County.

*EMERGENCY SERVICES:* Crisis intervention and/or referral.

## **NORTH OAKLAND HOME HEALTH CARE, INC.**

7736 Ortonville Road, Suite B  
Clarkston, MI 48348  
Contact: Maria Baylis

### *OFFICE HOURS:*

Monday - Friday, 8:30 a.m. to 5 p.m.

*SERVICES PROVIDED:* Physical, occupational, and speech therapy; nutrition and prenatal care; and skilled nursing.

*CLIENT FEES:* Medicare, Medicaid, Blue Cross/Blue Shield, and private insurances.

*INTAKE PROCEDURES:* Requires doctor's order and patient must be home bound.

*LANGUAGE SERVICES OFFERED:* English and Spanish.

## **NORTH OAKLAND MEDICAL CENTER**

461 West Huron Street  
Pontiac, MI 48341  
Phone: (248) 857-7200 Fax: (248) 857-6882  
Contact: Robert Davis, President and CEO

### *OFFICE HOURS:*

Monday - Friday, 8 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* All ages.

*SERVICES PROVIDED:* Hospital services – surgery, out patient, inpatient, volunteers, obstetrics, medical, surgical, pastoral care, diabetes classes, and CPR classes.

*CLIENT FEES:* Various, according to services and insurances.

*INTAKE PROCEDURES:* Registration.

*VOLUNTEERS:* Youth and adult - call (248) 857-7232.

*EMERGENCY SERVICES:* None.

*LANGUAGE SERVICES OFFERED:* English and some Spanish.

## **NORTH OAKLAND MEDICAL CENTER - FAMILY PRACTICE**

461 West Huron Street  
Pontiac, MI 48341  
Phone: (248) 857-7432

### *OFFICE HOURS:*

By appointment only.

Between Monday - Friday, 8:45 a.m. to 11:45 a.m., and 1:30 p.m. to 4:30 p.m.

*CLIENT ELIGIBILITY:* None.

*SERVICES PROVIDED:* Provides a full range of medical services: general internal medicine, gynecological, obstetrical services, pediatrics, and geriatrics. Stresses providing physical-mental health services to the entire family. Also minor surgery.

*CLIENT FEES:* Usual fees are \$107 for first visit and \$56 for subsequent visits.

*INTAKE PROCEDURES:* Patients seen by appointment.

*FUNDED BY:* Patient fees, insurance, and sliding scale discount for those that qualify.

## **NORTHLAND FAMILY PLANNING CLINIC, INC.**

### *BRANCH OFFICES:*

41700 Hayes Road, Suite B  
Clinton, MI 48038  
Phone: (586) 263-7880 Fax: (586) 263-1616  
Toll Free: (800) 447-7354

20755 Greenfield Road, #1104  
Southfield, MI 48075  
Phone: (248) 559-0590 Fax: (248) 559-4705  
Toll Free: (800) 447-7354  
Website: [www.northlandfamilyplannin.com](http://www.northlandfamilyplannin.com)

3500 Ford Road, Suite 3  
Westland, MI 48185  
Phone: (734) 721-4700 Fax: (734) 721-9186  
Toll Free: (800) 447-7354

### *OFFICE HOURS:*

Monday and Tuesday, 8 a.m. to 5:45 p.m.  
Wednesday, 9 a.m. to 6:30 p.m.  
Thursday, 8:30 a.m. to 4:45 p.m.  
Friday, 9 a.m. to 4:45 p.m.

*CLIENT ELIGIBILITY:* Women.

*SERVICES PROVIDED:* Reproductive health care, abortion (first and second trimester), pap smear, birth control, breast exams, pregnancy testing, emergency contraception treatment, information on all STD's and contraception, non-biased problem and pregnancy counseling (for options).

*CLIENT FEES:* Some services free. Counseling fee.

*FUNDED BY:* Patient fees.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* If possible.

*LANGUAGE SERVICES OFFERED:* English, Chinese, and other languages.

## **NOVI EMERGENCY FOOD BANK**

44400 West Ten Mile Road  
Novi, MI 48375  
Phone: (248) 349-5666 Fax: (248) 349-2345  
Email: [office@faithcommunity-novi.org](mailto:office@faithcommunity-novi.org)  
Contact: Father John Budde

### *OFFICE HOURS:*

Monday - Friday, 9:30 a.m. to 10:15 p.m.

*CLIENT ELIGIBILITY:* Residents of Novi, New Hudson, and Wixom.

*SERVICES PROVIDED:* Food and holiday gift certificates to local grocery store. No clothing. No financial assistance available.

*INTAKE PROCEDURES:* Proof of income and residency.

*FUNDED BY:* Community and private donations.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* Food only.

## **NOVI YOUTH FORUM**

45125 West Ten Mile Road  
Novi, Michigan 48375  
Phone: (248) 348-7100 Fax: (248) 347-0589  
Contact: Kevin Hebert

### *OFFICE HOURS:*

Monday - Friday, 8 a.m. to 5 p.m.

*CLIENT ELIGIBILITY:* Open to anyone interested in local youth and family issues.

*SERVICES PROVIDED:* Information or local issues that affect youth and families.

*HANDICAPPED ACCESSIBLE:* Yes.

*EMERGENCY SERVICES:* None.